

Indian Financial Technology & Allied Services	
Job Description	
<b>Role Summary</b>	
(a) Title:	Solution Architect - TIG
(b) Business/Function:	TIG
(c) Band / Designation:	Manager/Sr Manager
(d) Location:	Mumbai
(f) Team:	TIG
(g) Summary:	1)Relevant experience on IT Infrastructure Technical management,Troubleshoot technical issues. 2)Design and document the overall architecture of technology solutions, 2)Experience in areas such as Operating system & network administration, data center operations, database administration, systems programming, and administration.
(h) Position Code:	
<b>Additional Information</b>	
(a) Responsibilities:	<ol style="list-style-type: none"> <li>1. 8+ years of experience on IT Infrastructure technical management</li> <li>2.Experience in areas such as Operating system &amp; network administration, data center operations, database administration, systems programming, and administration.</li> <li>3.Experience with Hybrid environment of Data Center Operations, Cloud and virtualization-based technologies of OpenStack, VMware, and Azure, etc.</li> <li>4.Thorough understanding of Windows and Linux OS administration.</li> <li>5.Ability to think logically and demonstrate strong analytical and problem-solving skills</li> <li>6.Ability to manage internal and external projects from inception to completion</li> <li>7.Analyzing and understanding business requirements</li> <li>8.Identifying potential technology solutions</li> <li>9.Designing and planning the implementation of the chosen solution</li> <li>10.Collaborating with various teams to ensure successful implementation</li> <li>11.Evaluating the effectiveness of the solution and making necessary adjustments</li> <li>12.Skill in conceptualizing creative solutions as well as documentation.</li> <li>13Ability to develop and deliver projects using leading edge technologies</li> <li>14.Experience implementing packages and working with vendors.</li> <li>15.Excellent oral and written communication skills and team Player.</li> <li>16.Resolve any critical PRODUCTION issues whenever they occur (24x7).</li> <li>17.Practical Experience in Windows and Linux Patch Management Process.</li> <li>18.Experience in Windows AD and LDAP/SAML</li> <li>19.Knowledge on ITIL Process Like Helpdesk, Service Requests and Change Management.</li> </ol>
<b>Requirements</b>	
(a) Education:	<ol style="list-style-type: none"> <li>1)Any Graduate - Any Specialization</li> <li>2) Any Postgraduate - Any Specialization</li> </ol>
(b) Experience:	<ol style="list-style-type: none"> <li>1) At least 6 to 8 years of relevant hands-on experience on IT Infrastructure management</li> <li>2)Experience with business requirements gathering and analysis.</li> <li>3) Hands on experience on ITSM tool</li> </ol>
(c) Knowledge:	<ol style="list-style-type: none"> <li>1) Sound knowledge of Information Technology Infrastructure Library (ITIL) and IT Service Management</li> <li>2)Understanding of information processing principles and practices</li> </ol>
(d) Skills:	<ol style="list-style-type: none"> <li>1) Technical and conceptula skills</li> <li>2)Diagnostic and Analytical skills</li> </ol>