	Indian Financial Technology & Allied Services	
	Job Description	

I	Role Summary		Remarks
	(a) Title:	Senior Manager	
	(b) Business/Function:	Network & Communications	
	(c) Band / Designation:		
	(d) Location:	Hyderabad/Mumbai	
	(e) Reports to:	AVP	
	(f) Team:	Network - Operations	
	(g) Summary:	1) The candidate will be supporting the Production Network of INFINET and also steering the Projects.	
		2) Review Network Performance periodically and plan for corrections.	
		3) Escalation point for all P1 level of issues	
	(h) Position Code:		
II	**Additional Information**		
	(a) Responsibilities:	1.Develop and implement the long-term strategic vision for the network operations department. This includes defining goals, objectives, and performance metrics aligned with the organization's overall business objectives.	
		2.Assess emerging technologies and industry trends to identify opportunities for network infrastructure improvements and make recommendations for investments in equipment, software, and resources.	
		3.Responsible for managing and leading the network operations team. This involves hiring and onboarding new team members, setting performance goals and expectations, conducting performance evaluations, and providing coaching and mentoring to foster professional growth.	
		4.Allocate resources effectively, delegate responsibilities, and ensure that the team has the necessary skills and knowledge to perform their duties.	
		5.Oversee the design and implementation of network architectures that meet the organization's requirements for performance, scalability, and security.	
		6.Work closely with network engineers and architects to evaluate and select appropriate network technologies, hardware, and software solutions.	
		7.Ensure that network designs adhere to industry standards, best practices, and compliance requirements.	
		8.Responsible for managing the budget for network operations.	
		9.This includes forecasting, planning, and allocating resources effectively to support ongoing operations, maintenance, and upgrades.	
		10.Collaborate with finance and procurement teams to negotiate contracts with vendors and manage relationships with third-party service providers.	
		11.Oversee network performance metrics, capacity utilization, and trends to identify bottlenecks, areas for optimization, and potential risks.	
		12.Develop and implement strategies to improve network performance, enhance scalability, and ensure high availability.	
		13.Establish performance baselines and conduct regular capacity planning to support future growth and demand.	
		14.Oversee the incident and problem management processes to ensure timely resolution of network-related issues.	
		15.Collaborate with cross-functional teams to investigate and resolve complex incidents, ensuring minimal impact to business	
III	**Requirements**		Classification
	(a) Education:	B.E/ B.Tech, M.Tech/MCA (Computer/IT)/B.Sc (Computers)	Mandatory
	(b) Experience:	1) 10 plus years of experience in IT with core competency in Network & Security or B.Sc (Computers) with 11 plus years of working experience on large complex enterprise Network - Mandatory	Specified within
		2) Experience in Routing protocols like MPLS (Traffic Engineering, L2/L3 VPN), MBGP/BGP-4, ISIS, OSPF/OSPFv3, EIGRP, RSVP, RSVP, LDP, VXLAN, Network Access Control, 802.1x, VPN. - Mandatory.	
		3) Strong experience in Software Defined Network (SDN) - Mandatory	
		4) Strong experience in SD-WAN. - Mandatory	
		4) Minimum 5 years Experience in people Management. - Mandatory	
		5) Extensive experience in leading and managing complex internetworking solutions from design to implementation. - Mandatory	
		6) Experience of multi-vendor / multi-service IP networks, multi-vendor equipment and network protocols. - Mandatory	
		7) Experience with telecommunication industry best practices on network architecture, systems architecture, as well as product/service design and implementation strategies. - Mandatory	
		8) Experience in vendor evaluation, negotiation and Management - Mandatory	
		9) Well versed with new age technologies and trends to integrate with existing systems - Mandatory	
		10) Must have handled a team size of minimum 10 members. - Mandatory	
	(c) Certifications:	1) CCNP - Mandatory	Specified within
		2) CCIE - Desirable	
		3) ITIL Foundation / ITIL Managing Professional (MP) / PMP - Desirable	
	(d) Knowledge:	1) In-depth knowledge in Software Defined Networks (SDN) & SD-WAN - Mandatory	Specified within
		2) Expert knowledge in Networking, data communications, information security and systems Engineering. - Mandatory	
		3) Knowledge in Technical Bid evaluation and processing - Mandatory	
		4) Knowledge on Network devices of various OEMs such as; Cisco, Juniper, Alcatel..etc - Mandatory	
		5) Excellent interpersonal, communication and presentation skills - Mandatory	
		6) Knowledge in VC Managements and its protocols - Desireable	
		7) Knowledge on Fiber and its active components such as MUX, Transponders, LIU, OTDR..etc - Desireable	
		8) Knowledge on Project Management - Desireable	

	(e)Technical Skills:	1) Strong understanding of Enterprise Network, system and application level Security issues. - Mandatory 2) Routing and Switching - Mandatory 2) MPLS, SD-WAN, SDN Technology - Mandatory 3) Network Security - Firewalls, IDS/IPS, Proxy - Mandatory 5) Good understanding and skills in Network Traffic Engineering and Analysis - Mandatory					Specified within
IV	**Approvals**						
	(a) Requested by:		(b) Requested Date:				
	Employee Code						
	(c) Approved / Rejected by:		(d) Date:				
	Employee Code						
	(e) Rejection Reason:						

X	**Processing**					
	(a) Processed by:		(b) Processed Date:				
	Employee Code						