

Indian Financial Technology & Allied Services

Job Description

I Role Summary	
(a) Title:	Asst Vice President SFMS-Payment Vertical
(b) Business/Function:	Payment System-SFMS Operations
(c) Band / Designation:	Asst Vice President-IT
(d) Location:	Hyderabad
(e) Reports to:	DVP/VP/SVP
(f) Team:	Payment System-Operations
(g) Summary:	1) The candidate will be providing leadership in area of technological Operational to drive operational excellency across SFMS messaging architecture (NEFT, RTGS, LC/BG and other services) 2) The candidate should have the skill to mentor teams of people to deliver Support objectives, bring excellence and delivery results.
(h) Position Code:	
II Additional information	
(a) Responsibilities:	<ul style="list-style-type: none"> • Manage Production Operations and extend technical guidance to team to ensure support for SFMS and related activities. • Effectively oversee operational activities, maintain SOPs, manage shifts, delegate work across teams with proper follow-ups and guidance till closure. • Build operational excellence by bringing innovation and automation wherever needed by maintaining equilibrium between service and Risk & compliances. • Efficiently communicate to all stakeholders and manage expectations across Production Operations in a time bounded manner. • Undertake impact assessments, risk assessments for various product and process changes and monitor change management processes continuously. • Be responsible for functional, technical and operational changes in SFMS and build constant feedback mechanism to development/product teams. • Provide effective supervision and ensure operations to run effortlessly 24x7x365. • Ensure detailed technical root cause analysis for major/critical incidents. Provide workarounds, temporary and permanent resolutions/suggestions and improvements on reported issues. • Ensure applications/software environments are fully maintained with appropriately supported updates, patches and/or service packs in line with system maintenance policies
III Requirements	
(a) Education:	BE/ B.Tech/M.C.A/M.Sc (Computer Science)
(b) Experience:	<ul style="list-style-type: none"> • Candidate should have strong 12+ years of experience as Senior Production Support Engineer/Analyst. • Minimum of 8+ Years' experience in managing teams • The Candidate should possess good understanding of Payment Systems with extensive experience in managing Operational environment. Minimum 6 years work experience in similar area • Candidate should have experience on software applications like IBM MQ, Oracle DB, Basic Java, Apache Tomcat, Windows, any one of the UNIX environments (AIX/RHEL), Basics of Network concepts and Basics of PKI framework. • Knowledge on banking domain is mandatory. • Candidate should have understanding of NEFT, RTGS and trade messages like LC and BG's. The understanding should include good knowledge on various message types like ISO 20022, ISO 15022. • Candidate should have experience in MS Project, Strong MS Excel, Word, PowerPoint, and Visio skills
(c) Certifications:	PMP / ITIL - Any one is mandatory IBM Certified System Administrator - MQ v8.0 or MQ v9.0, IBM Certified Solution Designer - Desirable
(d) Knowledge:	<ul style="list-style-type: none"> • Work Experience in NEFT/RTGS systems - Mandatory • Knowledge in Banking domain - Mandatory • Ability to diagnose and resolve complex technical issues • Understanding SQL Statements and Basics of Java - Mandatory • Candidate should have the good understanding of database, AWR reports and NMON reports - Mandatory • Good understanding of middleware technologies like IBM MQ • Good communication skills, email etiquettes, with ability to work in all shifts (24x7x365)
(e) Technical Skills:	<p>Primary Mandatory Skills: Oracle/SQL, Unix Scripts, AIX/Linux understanding, Apache Tomcat and Basics in Java</p> <p>Secondary Skills: Understanding of IBM MQ, Unix Scripts, Open source technologies.</p>