

Sr. No.	RFP Section / Clause No.	RFP Page No.	RFP Section Clause Heading	RFP Section Clause Statement that needs Clarification / Change	Clarification / Change Required with Justification	IFTAS Response
1	2.2 / 5	4	Important Dates	Last date for submission of Technical and Commercial Bid (Softcopy): 01-06-2021 before 5:00 PM	<p>Considering the date for Response to queries / clarifications being 27-05-2021, we request you to Extend the Last date for submission to 11-05-2021.</p> <p>This will help us incorporate the clarifications and additional information received, and submit an appropriately responsive bid, with all the requisite details from our global experience with Financial Institutions, that will benefit IFTAS while evaluating the bids.</p>	As per the amendment letter publish on IFTAS' website on 26th May 2021
2	5 / i	6	Scope of Work	The bidder shall appoint the network and security experienced architect as consultant to IFTAS to review existing network & security architecture and propose the best design as per industry practice	<p>Requesting Additional Information on the points below w.r.t. the scope so that we are able to estimate the project related efforts appropriately:</p> <p>(1) What is the scope of reviewing the existing network? Is there a technology/banking framework or guidelines from IFTAS or Govt. against which the network needs to be evaluated?</p> <p>(2) What is the current status of the network (fully functional / partly functional / under deployment)? Is the scope of work primarily pertains to the Data Center and DMZ network/security and related circuits only?</p> <p>(3) What about IFTAS end-user environments, wireless, IoT, External public Cloud, Retail outlets, remote connectivity for IFTAS employees, Business partner connectivity, SDWAN/SASE etc.? Are they excluded or included in the assessment / architecture design scope?</p> <p>(4) Does the scope includes assessing the state of network and security automation of the environment including but not limited to DevOps, CI/CD, Infrastructure-as-Code, Or any Operational / Logging / Monitoring tools. such as Splunk, Nagios, ThousandEyes etc.?</p>	<p>1) Scope mentioned in RFP, there is no specific guideline. The successful bidder must propose the best design as per industry practice</p> <p>2) Functional and under deployment</p> <p>3) IFTAS internal users (staff) connect via LAN and on-premises VPN. The customer access the services via internet and CUG MPLS network</p> <p>4) No</p>

3	5 / i	6	Scope of Work	The bidder shall appoint the network and security experienced architect as consultant to IFTAS to review existing network & security architecture and propose the best design as per industry practice	<p>Requesting Additional Information on the points below w.r.t. the scope so that we are able to estimate the project related efforts appropriately:</p> <p>(1) Are there any design standards that are followed by IFTAS considering "Industry practice"? And if so, please specify? Are we required to adhere to such design standards or we can make recommendation based on Global best practices?</p> <p>(2) How many total days of work is anticipated to be used by IFTAS for this assessment, including the monitoring and supervision of implementation?</p>	<p>1) Successful bidder has to provide the recommendation</p> <p>2) Bidder have to propose as per SoW</p>
4	5 / ii	6	Scope of Work	The Consultant must review the various network and security technologies deployed in IFTAS, including but not limited to P2P link, MPLS Links, DC-DC/DR replication connectivity, L2/L3 Switching, Spine-leaf architecture, ToR and Aggregation switching, Routers, Firewall, load balancer, WAF, IPS, DDoS, DC network, WAN Network, extranet network, External Network, DMZ, network segregation, etc.	<p>Requesting Additional Information on the points below w.r.t. the scope so that we are able to estimate the project related efforts appropriately:</p> <p>(1) Appreciate if we can have any Sizing Information? Eg. Number of TOR Switch, BOR switches, Number of Applications, Number of Users, Number of DCs, No of Sites (Campus, Branch).</p> <p>(2) Is there a review required for the Entire IFTAS environment or specify only restricted to the Network, Security part of it? If other technology domains are involved, what is the scope and depth of involvement (assessment and design) required (Eg. MPLS etc.)</p> <p>(3) Are there all relevant information available with IFTAS in soft/hard copies on architecture and topology diagrams, standard baseline, configuration, documentation, current set of challenges with recent Incident and problems handled etc., that shall be shared with the Consultant for review of existing setup?</p> <p>(4) Has the Decision for the OEM's involved with different product offerings been made (which OEM for Firewall, Load balancer, WAF, IPS, DDoS, DC Network, WAN Network)?</p>	<p>1. 3 Datacentre, 3 branch location, Approx.. 300 users, 500 Servers, the complete asset count will be disclosed with successful bidder</p> <p>2. Network and Security environment with focus on three projects (Cloud Revamp, PCR, NG SOC)</p> <p>3. Partially available</p> <p>4. Yes, new purchase will be followed via RFP process</p>

5	5 / ii	6	Scope of Work	The Consultant must review the various network and security technologies deployed in IFTAS, including but not limited to P2P link, MPLS Links, DC-DC/DR replication connectivity, L2/L3 Switching, Spine-leaf architecture, ToR and Aggregation switching, Routers, Firewall, load balancer, WAF, IPS, DDoS, DC network, WAN Network, extranet network, External Network, DMZ, network segregation, etc.	<p>Requesting Additional Information on the points below w.r.t. the scope so that we are able to estimate the project related efforts appropriately:</p> <p>(1) What component of DC Infrastructure are excluded other than what is mentioned in the RFP, such as Compute farms, Storage, Database, Application, Active Directory, Customer portals, Web hosting etc.</p> <p>(a) If these are considered to be excluded, from the consultancy scope, how is the Consultant expected to comply in full to the industry best practices and standards.</p> <p>(b) If these are considered to be included, how would the effort estimation and price be factored in the proposal? Can we Quote for Optional Prices for such services which would be beyond the price for evaluation?</p>	As per RFP
6	5 / iii	6	Scope of Work	The Consultant shall thoroughly review the proposed network and security architecture of ongoing projects (Cloud Revamp, PCR, NG SOC).	<p>Requesting Additional Information on the points below w.r.t. the scope so that we are able to estimate the project related efforts appropriately:</p> <p>(1) What is the scope for review of the existing design? How would the consultant proceed if there is major gap in pre-existing design of ongoing projects (PCR, NG) from the current design ideology?</p> <p>(2) What is the level of effort anticipated from the architect review of existing projects, i.e. depth of assessment needed for the ongoing projects?</p> <p>(3) Are there all relevant information available with IFTAS in soft/hard copies on architecture and topology diagrams, product make/model/functionality, etc. that shall be shared with the Consultant for review of the proposed network and security architecture?</p>	<p>1. Post thorough review and GAP assessment, the successful bidder must provide the recommendation</p> <p>2. HLD and LLD review of network and network security design</p> <p>3. Yes</p>

7	5 / iv	6	Scope of Work	The Consultant must design and propose the State-of-the-Art network and security architecture as per industries best practices which will be scalable (horizontally and vertically), resilient and futuristic.	<p>Requesting Additional Information on the points below w.r.t. the scope so that we are able to estimate the project related efforts appropriately:</p> <p>(1) What is the standardization we need to adhere so as to provide "State of the art" network and security architecture? Are we required to follow certain specific benchmarking standard such as NIST, ISO, PCI-DSS etc. to base our design on?</p> <p>(2) What is the level of resilience that is required to be provided in the design (back-up, DR DC, data encryption etc.)?</p> <p>(3) How do we quantify "futuristic" regarding the design? is this associated with ability to scale up for higher traffic?</p>	<p>1. Preferable ISO, bidder need to suggest best standard design which fits for IFTAS</p> <p>2. No single point of failure</p>
8	5 / v	6	Scope of Work	The Consultant shall provide the consultancy reports, High-Level Design and Low-Level Design documents to IFTAS along with the recommendations and assist in creation of network blueprint documents.	<p>Requesting Additional Information on the points below w.r.t. the scope so that we are able to estimate the project related efforts appropriately:</p> <p>What are the report scope / span that is expected from the consultant Eg. IFTAS Standards and Policy Compliance Check, Best Practice Design and Configuration Checks as per Industry acceptable standards such as PCI-DSS, GDPR, SOX, FIRA etc.</p> <p>(1) Any Existing Format of document to be followed for HLD and LLD?</p> <p>(2) Any Standards need to be adhered to when designing the Blueprint, HLD, LLD?</p> <p>(3) What is the stipulated time that IFTAS anticipate, is needed to establish an LLD, HLD and Blueprint by the Consultant?</p>	<p>Industries best practices</p> <p>1. Will be shared with the successful bidder</p> <p>2. Preferable ISO, bidder need to suggest best standard design which fits for IFTAS environment</p> <p>3. As per project milestone, updated on 28th May</p>

9	5 / vi	6	Scope of Work	The Consultant shall assist, monitor and supervise the implementation of network & security architecture.	<p>Requesting Additional Information on the points below w.r.t. the scope so that we are able to estimate the project related efforts appropriately:</p> <p>(1) Recommendation of HLD, LLD, roadmap will be part of consulting deliverables and project duration is unknown. Shall commercial to be provided T&M model for consultant?</p> <p>(2) What is the extent of monitoring and supervision that needs to be by the consultant post the completion of design?</p> <p>(3) How long do IFTAS anticipate (time frame) that the Consultant will be needed to oversee the deployment i.e. time anticipated to complete deployment of network post design?</p>	<p>1) As per project milestone, updated on 28th May</p> <p>2) As per project milestone, updated on 28th May</p> <p>3) As per project milestone, updated on 28th May</p>
10	5 / viii	6	Scope of Work	The Consultant may visit IFTAS' Mumbai/Hyderabad location whenever needed to perform the work.	<p>Requesting Additional Information on the points below w.r.t. the scope so that we are able to estimate the project related efforts appropriately:</p> <p>(1) In view of the current pandemic situation, is IFTAS still allowing people to physically visit the Detacenters?</p> <p>(2) Are there alternate provisions available for remote view / remote access of the set-up for review and assessment purpose?</p>	<p>1. Based on covid situation, the successful bidder may have to visit the IFTAS location, at city Hyderabad or Mumbai</p> <p>2. Based on covid situation², remote access requirement will be reviewed</p>
11	5 / ix	6	Scope of Work	For any new upcoming projects, the bidder must provide the man-days consultancy service cost as price discovery which can be used for existing/upcoming projects architecture reviews.	<p>Requesting Additional Information on the points below w.r.t. the scope so that we are able to estimate the project related efforts appropriately:</p> <p>(1) What projects are covered under "upcoming projects"? Is this RFP divided under multiple projects that the consultant need to deliver?</p> <p>(2) What should be the validity of the man-days consultancy value to be exercised / consumed by IFTAS?</p>	<p>1. Cloud Revamp, PCR, NG SOC</p> <p>2. As per "Annexure - II: Commercial Bid Format", S No: D, E & F , IFTAS reserves the right to avail man-days services as per requirement within 3 years from date of P.O.</p>

12	6	7	Project Milestones	Activities, Key Activities and Timelines table	<p>Requesting Clarification and Additional Information on the points below w.r.t. the scope so that we are able to estimate the project related efforts appropriately:</p> <p>Scope of Work in Section 5 covered both Design and implementation. However, "Key Activities and Timelines table" only shows activity details and timelines for architecture design.</p> <p>(1) What About the Timelines for the activity mentioned in clause 5 (vi) The Consultant shall assist, monitor and supervise the implementation of network & security architecture? Please provide the timeframe for which this activity would be required and also the likely start date, so that the Consultant's time can be estimated appropriately.</p> <p>(2) What About the Timelines for the activity mentioned in clause 5 (vii) Post implementation, the Consultant shall review and certify the design. Please provide the timeframe for which this activity would be required and also the likely start date, so that the Consultant's time can be estimated appropriately.</p> <p>(3) Considering the scope of work, the timelines for deliveries seems quite aggressive and may not allow to do justice to the services and desired outcome. Requesting you to modify the timelines to at least 75 Days, that is typical for projects of given magnitude and expectations.</p>	<p>SoW is as per RFP</p> <p>1) As per project milestone, updated on 28th May</p> <p>2) As per project milestone, updated on 28th May</p> <p>3) As per project milestone, updated on 28th May</p>
13	7 / 4	7	Eligibility Criteria	The Bidder's staff appointed as Consultant should have minimum of 15 years of experience in Network and Security domain (preferred in BFSI & IT Industries) and have CCIE or equivalent certification.	<p>Requesting Clarification and Additional Information on the points below w.r.t. the scope so that we are able to estimate the project related efforts appropriately:</p> <p>(1) Is there a cap or minimum requirement on Number of Security Architects to be deployed for the project?</p> <p>(2) What is expected / anticipated by IFTAS from the statement "The Bidder's staff"</p>	<p>1) No, The successful bidder need to complete the delivery as per SoW & project milestone, updated on 28th May</p> <p>2) The consultant assigned by the successful bidder need to complete the delivery as per SoW</p>

14	7 / 4	7	Eligibility Criteria	The Consultant appointed by the Bidder should have carried out the network and security architecture designing work for at least three customers in India within last three financial years.	Considering that there could be Global Companies operating in India with a significant experience and expertise on Networking & Security Consulting Services, requesting you to consider Global projects as well, as long as the Consultant is present in India for more than 3 years. So, requesting to modify the clause as follows: The Consultant appointed by the Indian Bidder should have carried out the network and security architecture designing work for at least three customers in India or Globally within last three financial years.	The Consultant appointed by the Bidder should have carried out the network and security architecture designing work for at least three customers in India or Globally within last three financial years.
15	7 / 4	7	Eligibility Criteria	New Clause / Eligibility Criteria	So as to enable IFTAS understand the Outcomes / Deliverables that a Bidder can provide, and to understand the Bidder's Depth of Such Expertise, we request you to add one more Eligibility Criteria, as follows: The Bidder should submit 2 Case Studies for Network & Security Consultancy Services Delivery, covering the parameters that are reflected in the RFP Scope of Work.	As per RFP
16	8 / c	8	Evaluation Process	In the commercial evaluation phase, the lowest commercial bidder (L1) will be identified.	Considering that this project requires specialized skills, experience and expertise, required to design the very critical future setup, it is important that the domain knowledge and experience be given weightage rather than just the commercials. In view of the above, requesting you to make QCBS (T1 + L1) as the decision factor	As per RFP
17	9 / a	8	Payment Terms and Conditions	All payments will be released based on submission of invoices along with necessary SLA evidence/reports of rendering of service as required	Requesting Clarification and Additional Information on the points below w.r.t. the scope so that we are able to estimate the project related efforts appropriately: (1) How is this "SLA evidence/reports" aligned to the Deliverables that are defined in the scope of work in clause 5? (2) Is there any specific format or standard or parameter that needs to be followed for the deliverables? If so, please elaborate on the same.	All payments will be released based on submission of invoices along with necessary reports of rendering of service as required

18	9.1 / a, b	8	Payment Schedule	<p>a) Phase 1 - 100% of the Consultancy & OPE Charges will be released after completion of Phase 1 and receiving the final – proposed architecture design.</p> <p>b) Phase 2 - 100% of Consultancy charges will be released after completion of Phase 2 and sign-off on the implementation work.</p>	<p>Requesting Clarification and Additional Information on the points below w.r.t. the scope so that we are able to estimate the project related efforts appropriately:</p> <p>(1) Please note that the review of Gaps of exiting architecture and status of ongoing projects (Cloud Revamp, PCR, NG SOC) etc. can be carried only once the proposed architecture design is submitted. In such scenario, how this payment milestone works?</p> <p>(2) There are no project milestones or timelines provided in this document for the Phase 2 activities. Please provide the milestones or timelines for the Phase 2 so that we have the clarity on the payments for the Phase 2.</p>	As per Project Milestones
19	9.1 / c	8	Payment Schedule	<p>On-Need Basis - 100% of Consultancy charges will be released after completion of work and sign-off.</p>	<p>Requesting you to elaborate on the term "On-Need basis".</p> <p>(1) How and when these hours can be used?.</p> <p>(2) Is IFTAS going to consume these hours only in block of 5 days i.e. 5, 10, 15. Are more than 15 days possible?</p>	<p>Refer "Annexure - II: Commercial Bid Format", S No: D, E & F</p> <p>1. In next 3 years as per new requirement</p> <p>2. More than 15 day is possible</p>
20	Annexure - II	11	Commercial Bid Format	New Pricing Component / Line Item	(1) Any Optional Consultancy / Design Services that has not been considered in the RFP Scope but could be beneficial to be considered by IFTAS or add value to the Project (not part of the TCO calculation)	The bidder may propose as optional

21	Point.6: Project Milestones, Pg.-7			<p>1.Project Kick-off: Within 2 days from the date of the PO</p> <p>2. Study the IFTAS' existing architecture in detail and the ongoing projects ((Cloud Revamp, PCR, NG SOC): Within 10 days from the date of the PO</p> <p>3. Submit the draft – Proposed architecture design and required documents: Within 21 days from the date of the PO</p> <p>4. Submit the Final – Proposed architecture design and required documents: Within 7 days after IFTAS' sign-off on draft architecture</p>	<p>The timeline given to share the format of information gathering should need more time. Hence it is requested to amend the clause as "1.Project Kick-off: Within 15 days from the date of the PO</p> <p>2. Study the IFTAS' existing architecture in detail and the ongoing projects ((Cloud Revamp, PCR, NG SOC): Within 40 days from the date of the PO</p> <p>3. Submit the draft – Proposed architecture design and required documents: Within 60 days from the date of the PO</p> <p>4. Submit the Final – Proposed architecture design and required documents: Within 10 working days after IFTAS' sign-off on draft architecture"</p> <p>Please also clarify the whether days mentioned are working or calendar days</p>	As per Project Milestones
22	Point.7: Eligibility Criteria, Pg.-7			<p>4. The Bidder's staff appointed as Consultant should have minimum of 15 years of experience in Network and Security domain (preferred in BFSI & IT Industries) and have CCIE or equivalent certification.</p>	<p>The projects involve multiple technologies, process, architecture etc. to review and share our view & document the same, due to security & risk measures & Govt. Regulatory guidelines needs to be follow while recommending any thing as network or Security recommendations. Hence it is requested to amend the clause as "The Bidder's staff appointed as Consultant should have minimum of 15 years of experience in Network and Security domain (preferred in BFSI, Govt. & IT Industries) and have CCIE/CISA/CRISC or equivalent certification."</p>	As per RFP

23	Point.5: Scope of Work, pg. 6			iii. The Consultant shall thoroughly review the proposed network and security architecture of ongoing projects (Cloud Revamp, PCR, NG SOC).	<p>Need Clarification: Please help us to understand;</p> <p>Cloud Revamp: Improvising Cloud Solution, or IFTAS is moving all the application/ infrastructure to Cloud.</p> <p>PCR: Please provide the details.</p> <p>NG SOC: Is IFTAS, building Next. Generation SOC with New SIEM only or other solutions like Threat Intelligence, Security Data Lake, UEBA etc. with Next Gen. SIEM.</p>	<p>1. Upgrade of existing Private Cloud to new Private cloud solution.</p> <p>2. Public Credit Registry</p> <p>3. NG SOC solution is under implementation and include advance SIEM/SOC feature Threat Intelligence, UEBA, NBAD, SOAR, etc</p>
24	Point.5: Scope of Work, pg. 6			iv. The Consultant must design and propose the State-of-the-Art network and security architecture as per industries best practices which will be scalable (horizontally and vertically), resilient and futuristic.	<p>Need Clarification: As per the clause, do consultant also needs to identify the Gaps as well and share the recommendation with observations.</p>	Yes, as per RFP
25	Point.5: Scope of Work, pg. 6 Annexure - II: Commerc ial Bid Format, pg. 11			vi. The Consultant shall assist, monitor and supervise the implementation of network & security architecture. (Phase 2)	<p>Need Clarification: Please share the timelines for phase 2, as we understand that the timelines mentioned in RFP is only for Phase 1</p>	As per Project Milestones
26	Annexure - II: Commerc ial Bid Format, pg. 11			C. Phase 2 - The Consultant shall assist, monitor and supervise the implementation of network & security architecture.	<p>Need Clarification: Out of pocket expenses i.e. travelling, accomodation etc. is not mentioned.</p>	<p>This can be performed remotely,</p> <p>In case of any need the bidder is requested to be present onsite (Hyderabad or Mumbai).</p>

27	Point 9.1 Payment Schedule, Pg. 8			Phase 1 - 100% of the Consultancy & OPE Charges will be released after completion of Phase 1 and receiving the final – proposed architecture design.	We would request to amend the clause as "Phase 1 - 50% of the Consultancy & OPE Charges will be released after submission of draft report. and 50% on the receiving the final – proposed architecture design." Further, we propose that the Client shall make payments within thirty (30) days from the date of invoice; failing which Bidder reserves the right to impose late payment charge @ 18% per annum and/or suspend the services until such time as payments are received. Price quoted by Bidder shall be exclusive of all taxes and duties. IFTAS shall be responsible to pay taxes applicable on the Services	As per RFP
28	Point 9.1 Payment Schedule, Pg. 8			Phase 2 - 100% of Consultancy charges will be released after completion of Phase 2 and sign-off on the implementation work.	We would request to amend the clause and make the payment "milestone wise" for this phase	As per RFP, please refer project milestone, updated on 28th May
29	Point 2.2 Important Dates, Pg.4			Last date for submission of Technical and Commercial Bid (Softcopy) - 01-06-2021 before 5:00 PM	There will be multiple process involve in an organization before submitting the RFP for getting approval. Hence we would request to extend the bid submission date to " 15-06-2021 before 5:00 PM "	As per the amendment letter publish on IFTAS' website on 26th May 2021
30	Point 10 Terminati on of Purchase Order/Co ntract, Pg. 8			IFTAS by written notice may terminate the contract in whole or in part at any time by giving 30 days prior notice without assigning any reason.	Notice period of 90 days should apply if IFTAS wishes to terminate for convenience. Further, both parties should have the right to terminate in case of material breach by either party which is not cured within the 30 days notice period. Upon termination for convenience or breach by either party, IFTAS is obligated to pay the fees that are due and payable upto the date of termination	As per RFP

31	Annexure - III: Bidder's Guarantee Certificate, pg 12			<p>Being duly authorized to represent and act on behalf of</p> <p>(hereinafter referred to as "the Applicant") and having reviewed and fully understood all of the qualification requirements and information provided, the undersigned hereby apply Request for Proposal (RFP) for Network & Security Design Consultancy Service. The details as per the requirements of the RFP enquiry are enclosed for your consideration.</p>	<p>this Certificate will be subject to the proposal submitted by Bidder in response to the RFP. Specific wordings to this effect will be included in the Certificate.</p>	<p>Subject line and content clarifies that the ask is specific to RFP Reference No. IFT/Comp/210518</p>
32	Annexure - IV: Non-Disclosure Agreement; pg 13			<p>This Agreement shall continue perpetually unless and to the extent that you may release it in</p>	<p>We propose that the confidentiality period be limited to 3 years from the date of disclosure.</p>	<p>As per RFP</p>

33	Annexure - V: Confirmation to Terms and Conditions, pg 15			<p>We hereby agree to comply with all the terms and conditions / stipulations as contained in the RFP and the related addenda, other documents and if required including the changes made to the original bid documents issued by IFTAS, shall form a valid and binding part of the aforesaid RFP document. IFTAS is not bound by any other extraneous matters or deviations, even if mentioned by us elsewhere either in our quotation or any subsequent deviations sought by us, whether orally or in writing, and IFTAS's decision not to accept any such extraneous conditions and deviations will be final and binding on us.</p>	<p>We propose that the confirmation to be provided by Bidder should state that Bidder confirms to the terms of the RFP subject to the proposal submitted by Bidder in response to the RFP.</p> <p>Since the scope of work and other contractual terms shall be mutually agreed by the parties post contract award, full acceptance to RFP terms at this stage cannot be provided.</p>	As per RFP
34	New Query			writing.	Please share the online prebid link to attend the meeting. And also help us with timing of the prebid meeting.	Prebid meeting link was published on 24th May 2021 at IFTAS website and meeting was conducted on 25th May 2021
35	General				Existing IT Landscape of IFTAS	3 Datacentre (Mum & HYD) and 3 User location Approx. 300 Users, 500 Servers
36	General				How many P2P Links along with the bandwidth IFTAS is having?	Detail will be shared with the successful bidder
37	General				How many MPLS Links along with the bandwidth IFTAS is having?	Detail will be shared with the successful bidder
38	General				MPLS topology how it is configured in the infrastructure	Detail will be shared with the successful bidder

39	General				Router make and model?	Detail will be shared with the successful bidder
40	General				ILL bandwidth details and how many links are deploy?	Detail will be shared with the successful bidder
41	General				No of IP's (IPv6 & IPv4) are using in the current scheme of things?	Only IPv4 is used, Detail will be shared with the successful bidder
42	General				Is there SDWAN deployed? If yes, how is the segregation done is it via Subnet base or link base?	No
43	General				How many branches IFTAS is having and how they are connected with HO?	3 Datacentre and 3 User location
44	General				No of concurrent users?	Detail will be shared with the successful bidder
45	General				How users are connected to the HO & Branch?	Lease Line and MPLS
46	General				Is there any SSL Certificate deploy if yes please share the details along with the no of licenses?	Yes, Detail will be shared with the successful bidder
47	General				SSL Certificate is using via Wild card or individuals certificates?	Both
48	General				Is there any DDOS protection deployed? If yes, how it is configured via L3/L4 or L7 or both?	Yes, Detail will be shared with the successful bidder
49	General				Kindly share if PIM/ PAM is deploy along with the vendor and sizing details.	Detail will be shared with the successful bidder
50	General				No of Access point and No of Users for PIM	WIFI is not implemented, PIM detail will be shared with the successful bidder
51	General				Antivirus protection if available please specify the details	Yes, Detail will be shared with the successful bidder
52	General				NAC is available in the current scheme of things if yes please specify the OEM and Sizing details?	Detail will be shared with the successful bidder
53	General				Perimeter firewall is installed? If yes, then no of users and throughput details required along with the vendor with sizing?	Yes, Detail will be shared with the successful bidder
54	General				Internal firewall is installed? If yes, then no of users and throughput details required along with the vendor with sizing?	Yes, Detail will be shared with the successful bidder
55	General				DRM is installed then kindly provide the sizing along with the OEM details & no of users?	DRM is not under scope
56	General				Is there any DLP installed kindly specify the license along with the module?	Will be shared with the successful bidder
62	General				No of SOC admins and No of NOC admins?	Will be shared with the successful bidder
63	General				They are working In 24/7 or Business Hrs?	IFTAS work in business Hrs, some support teams work in 24/7 support
64	General				Which security products are to be included as part of the scope?	As per RFP
65	General				Is there any GRC Tool?	No

66	General				Which compliances does the company follow (ISO /HIPPA/PCI)?	Preferable ISO, bidder need to suggest best standard design which fits for IFTAS environment
67	Eligibility Criteria	7		The Bidder/OEM must be an 3rd party company which is not providing network and security support or services to IFTAS.	Bidder bid for IFTAS-New location setup Technical solution - RFP No - IFT/Infrasetup/210429 (Supply material). Whether that RFP won then this criteria will be applicable for the same?	Yes, the successful bidder of the RFP No - IFT/Infrasetup/210429 will not meet the prequalification criteria of this RFP
68	5.1 Scope of Work	6		The bidder will be appointed by the network and security experienced architect as consultant to IFTAS to review existing network & security architecture and propose the best design as per industry practice	1> Successful bidder require all necessary access and documentation for review purpose. 2> If required, can the bidder run any tool for audit purpose upon proper approval from IFTAS.3> Can bidder get access to any existing network/security management tool for audit & review purpose of device health and other parameters.	1. Noted 2. Will be reviewed by IFTAS 3. Limited access can be granted to the successful bidder post necessary review and approval
69	2.2 / 5	4	Important Dates	Last date for submission of Technical and Commercial Bid (Softcopy): 01-06-2021 before 5:00 PM	Considering the date for Response to queries / clarifications being 27-05-2021, and the wider coverage of services expectations as discussed during the pre-bid meeting today, we request you to Extend the Last date for submission to 11-06-2021. This will help us incorporate the clarifications and additional information received, and submit an appropriately responsive bid, with all the requisite details from our global experience with Financial Institutions, that will benefit IFTAS while evaluating the bids.	As per the amendment letter publish on IFTAS' website on 26th May 2021

70	Annexure - IV	13	Non- Disclosure Agreement	On INR 100 stamp paper	<p>Considering the current Covid situation, and restrictions on travel, we are not able to procure the stamp paper from the Court and further getting it franked, and then getting it signed physically (wet ink).</p> <p>Similarl to all other documents which are getting Digitally Signed by us , we request you to allow the "Non-Disclosure Agreement" to be on the letterhead of Bidder, digitally signed by an authorised signatory, rather than on a Stamp Paper.</p> <p>With the aforementioned allowance, we would like to assure you that Any document that is signed by an authorised signatory in WWT would definitely maintain its sanctity and we would remain fully committed to the confidentiality expected in the NDA document.</p>	Noted, however formal NDA must be signed with successful bidder
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