(Section Number)	(Page)	RFP Contents for requried Clarification	Bidders Points of clarification/comment	IFTAS Response
			Is sub-contracting allowed in this assignment so that RSM can onboard another entity which is accredited with UKAS? - Although RSM can provide it's necessary expertise reviewing, updating and creating ISMS documentation and assistance in implementation and preparedness review, we will have to involve BSI India, which is accredited with UKAS, to conduct external audit and grant certificate.	The consultancy work must be carried out by the bidder. The selected bidder will coordinate with Certification agency on behalf of IFTAS for getting the ISO 27001 certificaion.
			If sub-contracting is allowed, it is expected that IFTAS will grant two POs; one to RSM for preparedness review and another to BSI for audit and certificate. Please confirm if such arrangement of separate POs can be made under sub-contracting.	Bidder to include the cost of the certification within the proposal. IFTAS can raise a separate P.O to the certification agency
			We being a certification body can provide our service only for certification services. It would be an unethical practice for any Certification body to carryout implementation	The consultancy work must be carried out by the bidder. The selected bidder will coordinate with Certification agency on behalf of IFTAS for getting the ISO 27001
1.2 Objective	Page 4 1.2 (iii)	IFTAS invites proposal from eligible Certification Bodies who possess necessary technical and implementation experience with skilled auditors on pay rolls in ISO 27001:2013 assessment and compliance to submit commercially competitive proposals	Are you expecting only certification bodies to bid or ISMS consultants can also bid with a certification body as a partner?	The consultancy work must be carried out by the bidder. The selected bidder will coordinate with Certification agency on behalf of IFTAS for getting the ISO 27001 certificaion
7. Eligibility Criteria	RFP Page 9 (S. N # 4)	The bidder should have valid accreditation with any of the following renowned accreditation bodies for undertaking certification audit under ISO 27001: 2013 Standard a) United Kingdom Accreditation Service (UKAS) b) American National Standards Institute - American Society for Quality National Accreditation Board LLC (ANAB) c) National Accreditation Board for Certification Bodies (NABCB India) d) Deutsche Akkreditierungsstelle GmbH (DAkkS). Valid Accreditation Certificate (as on the	We are not a certification body so we do not have any accreditation. However we will be working with a certification body who will certify the ISMS. This certiication body will have one of the required accreditation. Please confirm if this arrangement is ok.	The bidder must have valid ISO 27001: 2013 certificate
7. Eligibility Criteria	RFP Page 9 A)	Payment Schedule	We would like to propose deviations to the payment terms proposed based on the final clarifications to be provided	As per Amendment
5.2 Phase 2	RFP Page 7	iii.Follow-up reviews and surveillance audit after a period of one and two years from the date of first certification awarded to confirm that the organization remains in compliance with ISO 27001:2013 standard	Will IFTAS need support for the maintenance of management system implemented over the entire year from the ISMS Consultanct	As per RFP

9.4 IT Infrastructure Man	nagement RFP PAge 10	9.4 9.4 IT Infrastructure Management	Can you please clarify if IFTAS has the following in place: 1) Information Security policies and procedures 2) Risk Management policies and procedures 3) RART Sheets (Risk Management records /Risk Registers) - IF yes - Please specify the number of RART sheets in the organization. 4) Business continuity plans and procedures	The revised ISMS Policy has been created. The consultant must help IFTAS to enhance the policy statement and Risk Mangement Procedures
5.4 Locations	RFP Page 7		Please provide : Number and details of departments and processes within each department at each current as well additional locations Number of employees at each location	SFMS - Application and Devlopment team Network & Security Cloud PMG - IBCC Cloud Application Project team Cloud PSG - IBCC cloud helpdek team Cloud IMG - IBCC cloud infrastructre Support team, S&I - Software devlopment team, Corporate Service - Admin, Corporate Service - HR, Corporate Service - Finance and Legal, TIG - Internal IT Infrastructure support team Risk & Compliance Team Growth and Partnership Team Staff Count: MUM approx 100, HYD approx 200
5.3 Additional Requireme	RFP Page 7	i. Prior to pre-certification gap assessment, the Bidder shall conduct an awareness session at each location elaborating on key concepts, stages of audit lifecycle, clauses and controls along with potential benefits of adopting the ISO 27001:2013 standard.	Please clarify if the trainings can be conducted remotely through online /virtual mode of delivery. Please provide approx number of people to be trained at each location	30
5 Locations	Page 8	while delivering services for ISO 27001:2013 certification, the bidder must provide the services as per SOW to shifted address without any extra cost to IFTAS	extra costs as long as it is in the same city. If any other city the travel, accomodation and other OPEs difference may be extra if incurred	Please refer amendment
Annexure I -	Page 14	Commercial Bid Format	We are presuming any travel , accomodation and OPE are to be added to the cost. We would like to mention it seperately due to different tax calcutaion. Please confirm	Please refer amendment
Proejct Execution		General Query	Due to the pandemic situation we have been executing and supporting all our projects remotely. Can we execute most of this project offiste due to the prevalent situation and travel only if required and situation allows to do so. Please confirm your expectations	Based on the Covid situation, this will be reviewed by IFTAS