

Notice for Request for Proposal (RFP)

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Network Security Devices & DAM Solution

1 Introduction

1.1 Background

IFTAS, a wholly owned subsidiary of Reserve Bank of India (RBI). IFTAS, was formed in 2015 as a Section-8, not-for-profit organization, was entrusted with the responsibility of pioneering the use of technology in banking and offering cutting-edge services to financial sector in India. Major technology initiatives from IFTAS include setting up of the Next generation INFINET (INFINET 2.0) network, managing the nationwide communication backbone for the Central Payment System, managing SFMS Central Payment System (Structured Financial Messaging System) and a host of Cloud solutions from IBCC (Indian Banking Community Cloud).

1.2 Objective

IFTAS is continuously growing, and multiple projects are in pipeline or in execution phase. For hosting of these projects there is a need to create new or scale up and upgrade existing network security infrastructure wherever necessary, to provide an integrated up to date, secured, faster network environment.

IFTAS invites proposals from eligible Bidders for Supply, Install, Commissioning and Maintenance of the Network and Security setup. The broad scope along with various components is provided under section 6 below:

2 Cost of RFP

The Bidder shall bear all costs associated with the preparation and submission of its bid and IFTAS will, in no case, be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process

The Bidders meeting Eligibility criteria mentioned in the section 7, can procure RFP document from IFTAS, along with non-refundable amount of Rs. 20,000 (inclusive of GST) payable in the form of NEFT favoring “INDIAN FINANCIAL TECHNOLOGY AND ALLIED SERVICES”

Details of the bank account of IFTAS for remittance of bid cost are given below:

Account Name: Indian Financial Technology and Allied Services

Name of Bank: AXIS BANK LTD

Account no: 918020008175957

Address (Branch and City): Shop no-3 & 4, Paradise E wing, Raheja Vihar, Chandivali, Powai, Mumbai-400072

IFSC Code: UTIB0003105

RFP document containing detailed specifications and requirements with terms and conditions can be obtained by eligible Bidders till the stipulated last date, on payment of RFP cost in the form of NEFT along with authorization letter on the company letterhead mentioning the following:

1. Correct and complete Name of Bidder (Organization)
2. Address of Bidder
3. State Code
4. GSTIN Number
5. Amount
6. NEFT UTR No.
7. Contact Official
8. Phone (Cell) Number of the contact official
9. Email id of the contact official

IFTAS will issue a Tax Invoice of Rs 20,000 (inclusive of GST) to the bidder after the receipt of the said amount and the required information as above.

3 Due Diligence

The Bidders are expected to examine all instructions, terms and specifications stated in this RFP. The Bid shall be deemed to have been submitted after careful study and examination of this RFP document. The Bid should be precise, complete and in the prescribed format as per the requirement of this RFP document. Failure to furnish all information or submission of a bid not responsive to this RFP will be at the Bidders' risk and may result in rejection of the bid. Also, the decision of IFTAS on rejection of bid shall be final and binding on the bidder and grounds of rejection of Bid should not be questioned after the final declaration of the successful Bidder.

The Bidders are requested to carefully examine the RFP documents and the terms and conditions specified and if there appears to be any ambiguity, contradictions, inconsistency, gap and/or discrepancy in the RFP document, Bidder should seek necessary clarifications by e-mail as mentioned in Section-5. Any query received after the last date for submission of pre-bid queries as given in Section-5 will not be considered.

4 Ownership of this RFP

The content of this RFP is a copy right material of IFTAS. No part or material of this RFP document should be published in paper or electronic media without prior written permission from IFTAS.

5 BID Schedule and Address

No	Particulars	Date
1	RFP Reference No.	IFT/NSD&DAM/120822
2	Date of commencement of sale of bidding documents	12 th August 2022
3	Last date and time for sale of bidding documents	19 th August 2022
4	Last date and time for receiving Bidder's Pre-Bid	25 th August 2022

	clarifications in writing.	
5	Date and Time for Pre-Bid Meeting	30 th August 2022
6	Posting of clarifications	5 th September 2022
7	Last date of Submission of Technical bids	23 rd September 2022
8	Last date of Submission of Commercial bids	23 rd September 2022
9	Opening of Technical bids	23 rd September 2022
10	Technical Presentation	To be communicated later
11	Opening of Commercial bids	To be communicated later
12	Name & Address of communication	Head - Procurement, Indian Financial Technology and Allied Services (IFTAS), 10 th floor, C Wing, 'Times Square', Andheri - Kurla Road, Marol, Andheri (East), Mumbai - 400 059
13	Bid Related to be mailed to	RFP@iftas.in
14	Bid Cost	INR 20,000 (Inclusive of GST)

6 Scope of work

The broad scope of work of the project includes Solution design, Supply of hardware and software components, Individual Installation and configuration of the components, Integration of the components, Implementation of the complete solution, Warranty, Maintenance and Operational Management of products and services with respect of proposed Solution. Based on the comprehensive analysis, IFTAS is looking for a solution that broadly caters into following 5 major categories of products –

- a. Firewall
- b. Switching
- c. LB/WAF/GSLB/DDoS (L7)
- d. DAM
- e. Anti-Malware

Proposed solution is to be implemented in HA mode with Load sharing and redundancy features with real-time/seamless Switchover/Failover capability between devices wherever possible.

Successful bidder is required to provide detailed documentations i.e., solution architecture, high- and low-level designs, implementation methodology, implementation sequence and timelines aligned to stated overall project timeline before the implementation and submit the periodic progress reports to IFTAS for and during review.

Detailed scope of work and the technical specifications/ requirements are mentioned in the RFP document. RFP will be shared post sharing Signed NDA with IFTAS along with payment of Bid Cost.

7 Eligibility Criteria

Those bidders, who satisfy all the eligibility criteria as mentioned herein below, may only respond. Documents in support of all eligibility criteria are required to be submitted along with the Technical Bid. Offers received from the bidders who do not fulfill any of the following eligibility criteria are liable to be rejected.

S. No	Eligibility Criteria	Documentation Required/Compliance/Non-Compliance
1.	Bidder must have registered under the Companies Act, 1956/2013, registered with the Goods & Services Tax Authorities and must also have completed 3 years of experience/operations as on the Bid calling date.	Attested copy of the Certificates of Incorporation and Registration of the Bidder with ROC and GST Authorities.
2.	The Bidder shall have a minimum annual turnover of at least Rs. 200 Crore in each of the last three financial years (for e.g., 2019-20, 2020-21 & 2021-22). The Bidder shall have positive net worth in each of the last three financial years.	Copies of Certified Audited Balance Sheets for the last 3 years are required. If the Statutory Audit for the current financial year is not yet complete, an un-audited statement shall be furnished. However, Chartered Accountant certificate shall be required for certifying the Revenue for the current financial year. Proof of Annual Filings i.e., Company's Current Master Data as reflected on the Ministry of Corporate Affairs and/or the Payment Challans of the Annual Filings done for the immediately 02 financial years.
3.	The Bidder should have Highest level of partnership for at least 4 out of 5 categories* of products and at least second highest level partnership for remaining category of product for the proposed solution with the OEM.	Partner certificate copy shall be enclosed. A copy of MOU / Agreement between OEM and the bidder shall be enclosed or MAF to be submitted by the OEM
4.	i. The Bidder must have minimum of 5 successful implementation with service delivery of similar solution** (size and components) in India in last 5 years. ii. At least one project of value not less than ₹ 20,00,00,000/- (₹ Twenty Crores) in India in last 5 years. iii. A minimum of two such similar size implementations with proposed OEM's should be across Government/public/BFSI in	The Purchase Order + Project completion/commencement (for ongoing projects) certificate from the client OR The Purchase Order + Self-certification from Authorized Signatory of completion / commencement

	India in India in last 5 years.	
5.	The bidder and proposed solution should not be from countries which share a land border with India unless registered with the Competent Authority constituted by the Department for Promotion of Industry and Internal Trade (DPIIT) in accordance with General Financial Rules 2017 of Government of India.	Self-Attested Declaration in compliance to the said clause as per Annexure IX (To be shared upon signing the NDA and receipt of Bid fees.)
6.	Bidder & OEM should have direct support offices in India with minimum of 20+ technically qualified and certified engineers who have expertise and track record in installations and support of the proposed solution.	Details to be provided as per Annexure I and Annexure XIII (To be shared upon signing the NDA and receipt of Bid fees)

* The 5 major categories of products for the proposed solution are as below -

- 1) Firewall
- 2) Switching
- 3) LB/WAF/GSLB/DDoS (L7)
- 4) DAM
- 5) Anti-Malware

** Refer the Annexure – III [Table A, B, C, D, E, F, G and H] – To be shared upon signing the NDA and receipt of Bid fees.

- a) The OEM proposed by the bidder for proposed solution shall be mature, stable, and well proven, with good experience in similar critical projects.
- b) Only one bid shall be permitted from a Bidder, as a response to this RFP. Multiple bids from the same bidding company or its group companies will not be entertained.
- c) Failure to adhere to any of the conditions specified under the Eligibility Criteria section will lead to disqualification of the bid and the decision of IFTAS on this matter will be final.

***** End of Document*****