

This is with reference to the Request for Proposal (RFP) Ref. No. IFT/GRC/260422 v2.0 issued by IFTAS.

S.no	Page No.	RFP Section	RFP Clause	Query from Bidder	IFTAS Respose
1		Additional		Which SIEM solution (also under the scope of integration with GRC solution) is being used by IFTAS currently ?	To be shared with Successful bidder
2		Additional		What are the data sources that IFTAS is looking forward to connect with MetricStream solution to feed in external data? <i>Reference: Annexure II-Technical Specification Q.19</i>	AD, SIEM, VAPT, ITSM, PIM,etc.
3		Additional		Please elaborate on the requirement with a use case especially with respect to technical baseline configuration procedures mapped to various technologies. <i>Reference: Annexure II-Technical Specification Q.23</i>	Industry best standard use cases needs to be considered.
4		Additional		What are the current legacy systems currently in use by IFTAS. Is there any scope of data migration from these systems to the GRC solution?	There is no automated GRC system in use currently.
5		Additional		Please provide the technical stack used by IFTAS for on-prem deployment.	To be shared with Successful bidder
6		Additional		What is the CMDB and ITSM tools used?	To be shared with Successful bidder
7	17	Payment Terms and Conditions	Implementation Fee	To be based for each successful milestone achievement as below: Each successful milestone to be paid fully on successful acceptance of the respective milestone	As per RFP
8	17	Payment Terms and Conditions		1. Project Kick-off 25%	As per RFP
9	17	Payment Terms and Conditions		2. Requirements Sign-off 25%	As per RFP
10	17	Payment Terms and Conditions		3. UAT Sign-off 25%	As per RFP
11	17	Payment Terms and Conditions		4. Go-live Sign-off 25%	As per RFP
12	17	Payment Terms and Conditions	Any additional fee	To be paid based on any scope increments as and when such requests are made by IFTAS	As per RFP
13	17	Payment Terms and Conditions	General Terms	1. Payment terms is Net 30 days from date of invoice	As per RFP
14	17	Payment Terms and Conditions		2. Pricing will be inclusive of WHT. Any additional tax (VAT/GST) will be extra	As per RFP
15	16	SLAs and Penalty		Request for change in SLA	As per RFP
16	20	Performance Bank Gurantee		Our commercial department highlighted that there is no risk element for IFTAS with no project advance payments and no need of an infra-structure based Capex commitment. Hence request to remove PBG clause	As per RFP