

## INVITATION TO PRE-TENDER MEET

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**1. NAME OF WORK:**

SOFTWARE APPLICATION DEVELOPMENT AND MAINTENANCE OF PAYMENT-RELATED SERVICES.

**2. INTRODUCTION:**

IFTAS, a wholly owned subsidiary of the Reserve Bank of India (RBI), was formed in 2015 as a Section-8, not-for-profit organization. It was entrusted with the responsibility of pioneering the use of technology in the Indian banking and financial ecosystem, offering them cutting-edge services. Major technology initiatives from IFTAS include the setting up of the Next generation INFINET (INFINET 2.0) network, the management of the nationwide communication backbone for the Central Payment Systems, the management of the SFMS Central System (Structured Financial Messaging System), and a host of Cloud solutions on IBCC (Indian Banking Community Cloud).

**3. BRIEF SCOPE OF WORK:**

The work scope includes designing, developing, supplying, installing, configuring, implementing, and maintaining the proposed payment-related services. The broad (non-exhaustive) scope and nature of the work involved for the participating bidder/service involve:

- i. Build, Implement, Operate and Transfer approach for the implementation/deployment of payment-related services.
- ii. The proposed payment-related services are to be built on the latest tools and technology, and to be future-proof. The proposed payment-related services to be easy-to-use, highly configurable, and scalable. It must be pluggable/integrable to banks and/or financial institutes.
- iii. This platform will undergo internal/external audits/certifications. The successful bidder/vendor is to provide necessary support during such audits and close the audit observations within a stipulated timeframe at no additional cost to IFTAS.
- iv. The proposed payment-related services are to be free from any vulnerability by conducting appropriate Vulnerability Assessment (VA) and Penetration Testing (PT). Open vulnerabilities, if any during implementation or at any period until its tenure of contract, are to be addressed in a timely manner at no additional cost to IFTAS.
- v. The source code of the proposed platform will be under the ownership of IFTAS.
- vi. Secure code review and static & dynamic analysis of the code are to be factored by the bidders. A sign-off from the bidders is required mentioning that the code is secure and free from vulnerabilities. Further, secure coding and Secure SDLC to be practiced by the successful bidder/vendor.
- vii. Zero trust security architecture approach to be followed for implementation of the proposed payment-related services by the successful bidder/vendor.
- viii. During the operation period, the successful bidder/vendor will be responsible for ensuring the necessary patching, fixes, enhancements, and supporting documentation for the proposed payment-related services and their associated components/modules.
- ix. The bidder is responsible to conduct the performance testing and ensure the required performance matrix of the proposed payments-related service.
- x. The successful bidder/vendor to provide adequate training, handover of operational activities, and guidelines to the designated officials at IFTAS and ensure a smooth transition.

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#### 4. TENTATIVE BIDDER'S QUALIFICATION CRITERIA (BQC):

**Experience Criteria:**

Tentative BQC (Technical) shall be disclosed/discussed during the pre-tender meeting.

**Financial BQC:**

Tentative BQC (Financial) shall be disclosed/discussed during the pre-tender meeting.

#### 5. TIME SCHEDULE:

TIME SCHEDULE for completion of works (up to Implementation and Acceptance phase) shall be 5 (Five) months from the date of issuance of Purchase Order (PO).

#### 6. SCHEDULE FOR PRE-TENDER MEETING:

IFTAS invites Bidders to attend a PRE-TENDER MEETING scheduled as under: -

a)	Pre -Tender Meetings for the subject works shall be held online through Video Conferencing Systems [through the Cisco Webex platform]	
b)	Venue, Date & Time of Meeting	<b>At 11:00 HRS (IST) on 12<sup>th</sup> July 2023</b>
c)	Contact Person	1) Name: Team ProcurementEmail ID: <a href="mailto:rfp@iftas.in">rfp@iftas.in</a> Contact: 98331 14303  2) Name: Team ProcurementEmail ID: <a href="mailto:rfp@iftas.in">rfp@iftas.in</a> Contact: 96196 52169
d)	Purpose of the meeting:	<ul style="list-style-type: none"> <li>• Understanding the capabilities of the bidder</li> <li>• Resolution of bidder's queries</li> <li>• Project details, BQC, Scope, and Time schedule.</li> </ul>
e)	Webex meeting joining Information	Refer to Point No. 08

#### 7. BIDDERS ARE REQUIRED TO SUBMIT THE FOLLOWING:

Details of their Experience /Financial Records as per the FORMATS attached (along with documentary evidence) and the complete audited standalone annual Financial Year (FY) Statements of the immediately preceding 3 FYs to the e-mail ids mentioned in this notice positively by 14th July 2023.

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### **8. WEBEX MEETING**

The Webex Meeting joining information is as below:

**Wednesday, July 12, 2023**

11:00 AM | (UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi | 1 hr

**Join Information:**

Meeting link:

<https://iftasmeet.webex.com/iftasmeet/j.php?MTID=meea0c223186afa6a1d77680fc63b99a1>

**Meeting number:**

2518 140 0464

**Password:**

6d7fCQumGP4

**Host key:**

457378

**Agenda:**

IFTAS invites Bidders to attend a PRE-TENDER MEETING scheduled ON 12TH JULY 2023 AT 11 AM FOR SOFTWARE APPLICATION DEVELOPMENT AND MAINTENANCE OF THE PAYMENT RELATED SERVICES

**Join by video system:**

Dial 25181400464@iftasmeet.webex.com

You can also dial 210.4.202.4 and enter your meeting number.

**Join by phone:**

+65-6703-6949 Singapore Toll

**Access code:** 2518 140 0464

**Host PIN:** 3028

Global call-in numbers

**Note:**

***Prospective bidders are requested to depute their senior & competent representatives for the meeting.***

## INVITATION TO PRE-TENDER MEET

### FORMAT A:

#### EXPERIENCE RECORD PRO-FORMA (ERP)

Details of Past Experience in implementing software application development and maintenance of payment-related services.

Sr. No.	Client Name	Value of Work	Duration of the Project	Actual Date of Completion	Whether payment-related services implemented by the bidder is Currently Functional (YES or NO)
1					
2					
3					
4					
5					

### FORMAT B:

#### FORMAT FOR FINANCIAL DETAILS

Sl. No.	Description	Year	Value Currency (INR)
1	Annual Turnover	Latest Financial Year ( ) Preceding 01 <sup>st</sup> year ( ) Preceding 02 <sup>nd</sup> year ( )	
2	Net Worth	Latest Financial year ( )	
3	Working Capital	Latest Financial year ( )	

**Note:**

**Turnover shall be taken as Revenue from operation (Excluding GST) as stated in the Financial Statement of the bidder, excluding other Income.**