

## VIGIL MECHANISM

All Protected Disclosures should be addressed only to the Nodal Officer at the following address–

The Nodal Officer,  
Indian Financial Technology and Allied Services,  
Unit No. 4, 10th Floor, Times Square, C – Wing,  
Andheri – Kurla Road, Andheri East, Mumbai – 400059  
E-mail: [vigil@iftas.in](mailto:vigil@iftas.in)

All Protected Disclosures should be reported in writing by the Complainant as soon as possible, not later than 30 days after the Complainant becomes aware of the same and should either be typed or written in a legible handwriting in English or Hindi or local language as applicable.

The Protected Disclosure should be submitted under a covering letter signed by the Complainant in a sealed and secured envelope and should be super-scribed as **“Protected Disclosure under the Vigilance framework”** or sent through an **email** to [vigil@iftas.in](mailto:vigil@iftas.in) with the caption/ subject as “Protected Disclosure under the Vigilance framework”. If a complaint is not adhering to the above-mentioned submission process, it will be considered as disqualified under this framework.

The Complainant should provide his/her name, address, contact number(s) and e-mail address either in the beginning or at the end of the complaint or in an attached letter. Anonymous / Pseudonymous complaints shall be disqualified.